

Quality Policy Statement

This quality policy statement forms the basis of the Hydraulic Energy Australia's Quality Management System and is endorsed by senior management. The Quality Management System has been established to ensure:

Direction: Implement strategies and objectives to increase competitiveness and ensure longevity of the business.

Customer Satisfaction: We work closely with our Clients to ensure our services and tools increase our client's ability to consistently deliver high quality levels of Client service

Compliance: adherence to the requirements of ISO 9001, all regulatory and statutory laws relating to testing activities and good professional practice.

Performance driven: Implement techniques to ensure continued improvement of the Management System including:

- Develop and maintain quality management system documentation to ensure consistent approach to quality is communicated to all personnel
- Conducting regular management reviews and internal audits
- Ensuring that all personnel are trained in the use of the Management System
- Creating a culture that will promote continual improvement.
- Encouraging all personnel to offer suggestions for improvement
- Committing adequate and appropriate resources to enable these goals to be achieved.

Our services will in all cases consider Health, Safety, Environment and Quality issues. Top management of Hydraulic Energy Australia Pty Ltd are committed to implementing the requirements of this Quality Management System and are responsible for the implementation of quality system policies and procedures and ensuring continual improvement of this Quality Management System. All employees of HEA shall be familiar with the Quality Management System and shall adhere to the documented policies and requirements outlined within.

Authorised by: Marco Cozza Authorised by: Kingsley Jones

Position: General Manager Position: Operations Manager

Signed:  

ate: 10-1-20 Date: 10-1-20